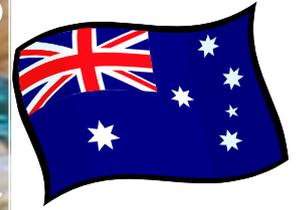




The Atoll

\$2.00

Thurs 26th Nov 2015 - Wed 9th Dec 2015



Cocos (Keeling) Islands

The Cocos (Keeling) Islands comprises of 27 coral islands forming two atolls, situated 2768km NW of Perth and 3685km due West of Darwin, is an isolated speck in the Indian Ocean.

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Adverts

Translation Fees apply

Quarter Page <i>Suku Kertas</i>	\$10.00
Half Page <i>Setengah Kertas</i>	\$25.00
Full Page <i>Penuh Kertas</i>	\$50.00

You can subscribe to The Atoll electronically by contacting:

cocosislands@crc.net.au

Cocos Snapshots

Gambaran Cocos





Administration Building (PO Box 1039)
Cocos Keeling Islands WA 6799
P: 08 9162 7707 F: 08 9162 7708
E: cocosislands@crc.net.au
W: www.cocos@crc.net.au
Like us on Facebook
Follow us on Twitter

Rainfall Stats

November Statistics
(latest up to 25 Nov):
00.40mm

Latest 2015 Statistics:
(latest up to 25 Nov)
1284.20mm

2014: 2081.80mm
2013: 2659.40mm
2012: 1464.60mm



LATEST WEATHER

<http://www.bom.gov.au/climate/dwo/IDCJDW6027.latest.shtml>

2015/2016 COMMITTEE

Thanks to everyone who came along to our AGM that was held on Wednesday 11th November.

Welcome to our new 2015/2016 Committee:

Chairperson	Amber Watters
Vice Chairperson	Jules Bush
Secretary	Gerald Short
Treasurer	Jo Soderlund
Committee	Annelies Flynn
Committee	Judy Nelson
Committee	Nona Boeklman

A big thanks to our outgoing Committee for their support and hard work over the past 12 months - Wendy Tempest, Kerry Cullen and Di Evans.

SERVICE DELIVERY AGREEMENT (SDA) REVIEWS

The Cocos Islands CRC recently held a Business Buzz with guests Rebecca Kuenen (Assistant Director, Dept of Infrastructure), Jillian McCormack (Project Manager, Dept of Infrastructure) and Lesley Walker (State Coordinator IOT's, Dept of Premier and Cabinet). Thank you to those that attended this session.

The Cocos Islands CRC now has a SDA Information Kit and Fact Sheets available for viewing within the CRC.

MARKET DAY

Our next Market Day will be held on Saturday 12th December. Contact our office to book your FREE stall!

CIDHS VISIT

It was great to have our little Home Island friends over for a visit on Tuesday 24th November—thanks for coming in to learn about what we do at the Community Resource Centre!



Proudly supported by



Government of Western Australia
Department of Regional Development

Emergency Contact List

AFP	91626600
VHF	Ch20
IOTHS WI Clinic	91626655
IOTHS HI Clinic	91627609
	VHF Ch24
DFES HI	91627788
DFES WI	91627777
VMRS	0406329056
	VHF Ch20
Shire HI	91626649
Shire WI	91626740
Watercorp	91626722

Thumbs Up

👍 To the volunteers and participants in the 2015 Lagoon Swim for making it such a successful day.

Feel free to email your thumbs up to:

communications@cocos.wa.gov.au



Cocos (K) Islands

Community Resource Centre

Your local connection

GREAT XMAS IDEA - NOW IN STOCK!

HUAWEI Meida Pad M1 - 8.0

RRP \$299

NOW \$220!

MAKE IT
POSSIBLE

Key Product Features

Amazing Sound Quality

- HUAWEI super wide sound
- Dual Front-Facing Speakers

Ultra Slim Design

- 5mm narrow bezel
- 7.9mm thin
- Metallic body
- 340g Ultra light



HD Viewing

- 8 inch IPS screen
- 1280*800, 1080P HD display
- 178° full view-angle

High Performance

- 1.6 GHz Quad Core Processor
- LTE Cat 4
- 4800 mAh large capacity battery





Indian Ocean Territories Cocos Keeling Islands - Australia Day Award 2016

The Shire of Cocos (Keeling) Islands invites you to nominate an outstanding individual or group for this year's inaugural Indian Ocean Territories Cocos (Keeling) Islands Australia Day Award.

The award fosters, recognises and celebrates significant contributions to community life and active citizenship on the islands in the Territories. The award promotes national pride, community responsibility and participation.

Guidelines and criteria

This year a local citizen or a local community group will be eligible for the Indian Ocean Territories Cocos (Keeling) Islands Australia Day Award. The recipient will be selected from a person or a group who has made a noteworthy contribution during the current year, or given outstanding service to the local community over a number of years through active involvement.

Selection Criteria

The winner will have been judged to have shown active citizenship and:

- Significant contribution to the local community
- Demonstrated leadership on a community issue resulting in the enhancement of community life.
- A significant initiative which has brought about positive change and added value to community life.
- Inspiring qualities as a role model for the community.

Eligibility Criteria

- Nominees should reside or work principally within the Cocos (Keeling) Islands.
- The award may be granted posthumously in recognition of recent achievements.
- A group of people or a couple will not normally be eligible except when meeting the criteria for a community group.
- A person may receive an award on more than one occasion in recognition of their particularly outstanding community contribution or involvement in an alternative initiative.
- Unsuccessful nominees may be nominated in future years.

Nomination Process

The Shire invites nominations for the awards from community groups and private citizens. A form will be available by contacting Luluk Sloan at our Home Island office. Please keep in mind that the close off for nominations will be **4pm Wednesday 9th December 2015**.

Indian Ocean Territories Cocos Keeling Islands - Australia Day Award 2016

Shire Pulu Cocos (Keeling) menjemput kamu untuk mengangkat seorang atau kumpulan yang sangat baik untuk Indian Ocean Territories Cocos (Keeling) Islands Australia Day Award.

Anugerah ini mengangkat, mengenalkan dan merayakan sumbangan yang baik terhadap kehidupan masyarakat dan citizenship yang aktif di pulu dalam Wilayah ini. Anugerah ini memberikan kebanggaan negara, tanggungjawab dan penyertaan masyarakat.

Garis panduan dan kriteria

Tahun ini seorang atau sekumpulan akan berkecukupan untuk Anugerah Indian Ocean Territories Cocos (Keeling) Islands Australia Day. Penerima yang dipilih diantara seseorang atau kumpulan yang telah sumbangan yang telah diperhatikan dimasa tahun ini, atau memberikan servis luarbiasa kepada masyarakat dalam berberapa tahun secara penglibatan yang aktif.

Kriteria Pemilihan

Pemenang akan dihakamkan untuk menunjukkan citizenship aktif dan:

- *Sumbangan yang besar kepada masyarakat setempat.*
- *Demonstrated leadership on a community issue resulting in the enhancement of community life.*
- *Menunjukkan kepimpinan dalam isu komuniti menyebabkan peningkatan kehidupan masyarakat.*
- *Kualiti yang memberi inspirasi sebagai contoh kepada masyarakat.*

Kriteria Kelayakan

- *Nominees mesti tinggal atau bekerja terutamanya dalam Pulu Cocos (Keeling).*
- *Anugerah itu boleh diberikan selepas kematian sebagai mengiktiraf pencapaian baru-baru ini.*
- *Sekumpulan orang atau pasangan tidak akan biasanya layak kecuali apabila memenuhi kriteria untuk kumpulan komuniti.*
- *Seseorang boleh menerima anugerah lebih dari sekali dalam sumbangan masyarakat yang hebat atau penglibatan dalam inisiatif alternatif.*
- *Calon-calon yang tidak berjaya boleh dinamakan pada tahun-tahun akan datang.*

Proses Angkatan

*Shire menjemput pencalonan untuk anugerah daripada kumpulan masyarakat dan penduduk. Sebuah form boleh dimintak daripada Mak Zamani di opis Home Island. Tolong ingat yang surat angkatan akan tertutup pada **4pm Rebo 9hb December 2015**.*



Proposed Local Law Camping Amendment Local Law 2015

The Shire of Cocos (Keeling) Islands has resolved to make a local law to amend the Shire of Cocos (Keeling) Islands Camping Local Law 2009.

The purpose of the proposed local law amendment is to change the definition of tent to camp and widen the definition.

The proposed definition of camp will read: *any portable shed or hut, tent, tent fly, awning, blind, vehicles, container, capsule or other transportable mode of accommodation or other portable thing used as or capable of being used for habitation.*

The effect of the proposed local law amendment is to allow for a wider application of the camping local law to effectively deal with any item that is or could be used for habitation.

A copy of the proposed local law may be inspected at or obtained during office hours from the Shire of Cocos (Keeling) Island.

Submissions about the proposed local law may be made to the Chief Executive Officer by **12 noon Friday 18th December 2015**.

Aaron Bowman
Chief Executive Officer

Boats/Building Materials at Home Island Garden Plots Area

Our Shire Ranger (Razali Zainiel) would like to remind all Home Island residents that boats and building materials is not allowed to be stored at the garden plots area at all times.

November through to May is the Cyclone Season and our ranger would like to remind that at all times during the cyclone season garden plot owners must be aware of potential "flying hazards" should a cyclone approach or the event of strong winds. It is your duty of care to protect yourself and your neighbouring plot owners from hazards emanating from your property.

Storing building materials in garden plot will also increase breeding grounds for vermins (Rats/Feral cats etc.).

Our ranger would also like to remind all Home Island residents that the garden plots are controlled by the shire and advise all occupiers to ensure you maintain your plot clean and tidy especially during cyclone season and from vermins.

Thank you for your co-operation.

Sekoci/Pekakas-pekakas Bangunan Dikawasan Kebon Belakang Pulu

Shire Ranger (Razali Zainiel) kami ingin mengingatkan semua penduduk Home Island yang sekoci dan pekakas-pekakas bangunan tidak dibenarkan disimpan dikebon belakang pulu dalam setiap masa.

Bulan November hingga May adalah Musim Seklon dan ranger kami ingin mengingatkan pada setiap masa musim ini pemilik kebon dibelakang pulu harus perhatikan barang-barang yang mungkin boleh terbang jika dalam kejadian seklon ataupun angin kuat. Ini tanggungjawab kamu untuk menjaga keselamatan kamu dan jiran kebon kamu daripada benda-benda yang berbahaya yang boleh keluar daripada perbatasan kamu.

Menyimpan pekakas-pekakas bangunan dikebon belakang pulu juga melebihi tempat untuk binatang-binatang buas dan liar (tikus/kucing dan sebagainya) untuk beranak.

Ranger kami juga mengingati penduduk Home Island yang kebon belakang pulu diawasi oleh shire dan menasihati semua pengguna tanah ini untuk memastikan kamu menjaga kawasan kamu supaya bersih dan teratur, lagi-lagi dimasa musim seklon dan daripada binatang-binatang buas dan liar.

Terima kasih atas kerjasama semua.

Razali Zainiel
Ranger Services
Email: ranger@cocos.wa.gov.au
T: 08 9162 6649 F: 08 9162 6668



Re-scheduling of December 2015 Council Meeting

It is hereby notified for public information that the 16 December Ordinary meeting of Council, scheduled to be held at 4pm at Home Island Shire Council Chambers, will now be held on Wednesday, 2 December 2015 commencing at 4.00pm in the West Island CRC Conference Room.

Pertukaran Mitingan Council untuk December 2015

Disini ingin diberitahu untuk pengetahuan umum yang mitingan Council untuk 16 December, dirancangan untuk bermula pada 4pm di Home Island Shire Council Chambers, akan ditukar dan sekarang akan diadakan pada hari Rebo, 2 December 2015 bermula pada 4.00pm di CRC Conference Room Pulu Panjang.

Annual General Meeting of Electors

The Shire of Cocos (Keeling) Islands Annual General Meeting of Electors will be held on Tuesday 15th December 2015. All members of the community are welcome to attend.

Home Island Council Chambers

Tuesday 15th December 2015

5.00pm

For members of the public who wish to raise any specific questions, please send them in writing to the Chief Executive Officer by 12pm Monday 14th December 2015.

In accordance with section 5.55 of the Local Government Act (1995), a copy of the Shire of Cocos (Keeling) Islands 2014/2015 Annual Report is available for viewing at the Shire Administration Offices and Community Libraries on both Home Island and West Island.

Miting Tahunan Pengundi

Miting Tahunan untuk Pengundi Shire Pulu Cocos (Keeling) akan diadakan pada hari Selasa 15hb December 2015. Semua penduduk masyarakat dipersilahkan untuk hadir.

Home Island Council Chambers

Selasa 15hb December 2015

5.00pm

Untuk penduduk yang ingin memajukan sesuatu perkara, silahkan kirimkan soalnya secara tertulis kepada Chief Executive Officer sebelum 12pm Senin 14hb December 2015.

Menurut bahgian 5.55 di Akta Local Government (1995), salinan Laporan Tahunan Shire Pulu Cocos (Keeling) 2014/2015 disediakan untuk pemeriksaan diopis-opis Shire Administration dan Community Library di kedua-dua Home Island dan Pulu Panjang.

Annual Report

The Local Government Act (1995) requires all Councils to prepare and accept an Annual Report for each financial year no later than 2 months after the auditor's report becomes available.

A copy of the Shire of Cocos (Keeling) Islands 2014/2015 Annual Report will available for viewing from Thursday 3rd December 2015 at the West and Home Island Administration Offices during office opening hours and West and Home Island Community Libraries during opening hours.

Laporan Tahunan

Akta Local Government (1995) memerlukan semua Council untuk menyiapkan dan menerima Laporan Tahunan untuk setiap tahun kewangan tidak lebih dari 2 bulan setelah laporan auditor disiapkan.

Salinan Laporan Tahunan Shire Pulu Cocos (Keeling) 2014/2015 disediakan untuk diperiksa bermula dari hari Khamis 3hb December diopis Home Island dan Pulu Panjang dimasa opis terbuka dan di Community Library di Home Island dan Pulu Panjang dimasa terbuka.

Aaron Bowman

Chief Executive Officer

Quote of the Day

Give to every human being every right that you claim for yourself. - Robert Ingersoll

Thought for the Day

A true friend sees the 1st tear, catches the 2nd, and stops the 3rd!! - unknown

Jokes of the Week

Gymclass

Walking into gym class I yelled "all right, everybody on their backs!" to the third-grade class. "I want you to pretend you're riding a bike."

Dropping to the floor, the students began kicking their legs in the air all except for one boy who slowly moved one leg in the air while keeping the other on the floor.

"What's wrong?" asked the gym teacher.

"Isn't it obvious?" said the boy. "I've got a flat."

Broken Window

A boy's father scolded him for breaking a neighbour's window with a baseball.

"What did he say when you broke it?" asked the father.

"Do you want to hear what he said with or without the bad words?"

"Without, of course!"

The boy looks up, "well, then he said nothing."

Homework

My son was running out to basketball practice and yelled, "mom, can you do my homework I'm running very late!"

"Son, it wouldn't be right." I replied.

"That's okay." He replied. "At least you could try!"

Cocos (Keeling) Islands News (cont'd)

Berita Pulu Cocos (Keeling) (seterusnya)



Geof's Bird's Nest

This tiny bird spent four days in the trees behind West Island School feeding on caterpillars. These guys breed in Siberia and the Himalayas then spread themselves all over the world. This is only the seventh sighting of a Dark Sided Flycatcher in Australia so another MEGA bird for Cocos.

It is great that so many Cocos Islanders have become enthusiastic about the amazing birds that we find here. Thanks to everyone that takes the trouble to tell us about their sightings. We have great fun following them up.

Geof and Pam.



Thank You

The Cocos Islands Golf Club would like to thank everyone who came along and supported our Food Night on Friday 13th November. A big thanks to our members who helped cook, serve and clean up, and to the Cocos Islands District High School and Cocos Club for the use of their kitchens.



EXPRESSION OF INTEREST

CASUAL/RELIEF CASHIER – WEST ISLAND SUPERMARKET

The Cocos Island Cooperative Society LTD is calling for expressions of interest as a cashier for the West Island Supermarket on a casual/relief basis or when required by the Supermarket Manager.

If anyone is interested please call West Island Supermarket on 91626681 for further information.

Application in writing addressed to :

Supermarket Manager

West Island Supermarket

Re: Casual/Relief Cashier

Thank you.

The Cocos Keeling Islands Tourism Association was once again proud to host the Annual Lagoon Swim.



This event would not have been the success it was without the support of our very generous community.

We would like to thank the following sponsors for their ongoing support:

Island Petroleum – Geoff and Helen Bennett

CCIT – Levi Fowler

Patrick's - Shane Charlston

Cocos Club –Chris and Carly

Shire of Cocos Keeling Islands

Cocos Tropical Foods- Tony Lacy

Thank you also to

AFP- Kyle, Ian, Rob and Jason

IOTHS- Denise Smith

Parks Australia – Ismail

Border Force – Gerard and Matt

Home Island Volunteer Marine Rescue – Azah

Water Corporation

Golf Club – Friday pasta night

To our many volunteers on the day

Our support boat skippers – you are truly amazing and you all did a fantastic job!

NORTH PARK – Wazz, Digger, Jason for the awesome BBQ skills and banner erection!

FESA for the fresh water wash down at RumahBaru

David Crawford – Timekeeper

Pamela Jones - Official Photographer

Rik Soderlund – Media

We had a record number of competitors with a total of 70 swimmers made up of:

11 Solo Swimmers

8 Duo Teams

4 Quad Teams

6 Novelty Teams

2015 Lagoon Swim Results!

Solo Men's:

1st Kieran Lawrenson - 2:01.22

2nd Gary Lewis - 2:36.51...

3rd John Bryan - 2:44.47

Solo Women's:

1st Lyle Kildea - 2:13.47

2nd Peta Batorfi - 2:58.16

3rd Sarita Bennett - 3:07.18

Duo

1st Hurry Up Steph - 2:27.52

2nd 82 Models - 2:30.09

3rd Westcoast Mermaids - 2:50.07

Quad

1st Two Dog's& a Pup - 2:18.39

2nd Lee Family - 2:30.44

3rd Bedshed - 2:45.49

The Cocos Keeling Islands Tourism Association would also like to acknowledge and thank Jules Bush for all of her time and effort in her role as Marketing Manager in coordinating such a successful event.

Did You Know???

You get a song stuck in your head because your brain interprets the song as an unfinished task, especially if you only remember one part.



Cocos Malay Words

Soccer - *Bola Sepak*
Goal - *Gol*
Players - *Pemain*
Referee - *Ref/Pengadil*
Kick - *Sepak*
Fall - *Jatoh*
Tackle - *Tackle*
Penalty - *Hukuman*
Corner - *Konang*
Captain - *Kapten*

WEST ISLAND MARKET DAY

Saturday 12th December
10.00am - 1.00pm

Community Resource Verandah

**To book your FREE table please
contact us on 9162 7707 or
email: cocosislands@crc.net.au**



Please note: All food items must be prepared in an approved kitchen and be packed and stored appropriately. Please contact the Cocos Islands CRC or Shire of Cocos Keeling Islands for further information.



Government of Western Australia
Department of Fisheries

FUN FACT

HUMPHEAD PARROTFISH



Humphead parrotfish (*Bolbometopon muricatum*)

Humphead Parrotfish (*Bolbometopon muricatum*)— also known as Bumphead Parrotfish, are one of the largest fish to be found on the coral reefs of the Indian Ocean Territories, capable of growing in excess of 1m and 50kg! They are easily recognised by the bump or hump (hence the name) on their forehead which is used to ram into coral to break it down for feeding. Male Humphead Parrotfish have also been observed using their bony head plate to ram each other in territorial disputes.

Humphead Parrotfish is a member of the parrotfish family (Scaridae) and are equipped with fused teeth that form a parrot-like beak. These teeth are so strong that they can grind ingested corals and limestone to a fine powder. When snorkeling, listen out for their 'biting sounds' and look for their characteristic 'chisel' marks on coral reefs.

Parrotfish live in groups consisting of one male and many females. If the male dies, the dominant female will undergo a sex change (which happens over five days) to become the dominant male.

Humphead Parrotfish are highly vulnerable to overfishing as they are slow growing and long-lived (up to 40 years of age) with late onset of reproduction. Under the proposed recreational fishing rules for the Indian Ocean Territories, Humphead Parrotfish will be totally protected at Christmas Island and may not be caught. At the Cocos (Keeling) Islands Humphead Parrotfish will have a bag limit of one per day and will be included in the mixed species demersal bag limit of 16.

Feel free to contact Kim Boothman, Community Education Officer for the IOTs, at any time on Kim.Boothman@fish.wa.gov.au or Work: 9203 0345 / Mobile: 0418 915 281.



Government of Western Australia
Department of Fisheries

**Fakta Fisheries Yang
Menyenangkan**

IKAN DONGOL



Humphead parrotfish (*Bolbometopon muricatum*)

Ikan Dongol (*Bolbometopon muricatum*) adalah ikan yang terbesar yang didapati di coral reef di Indian Ocean Territories, yang boleh membesar hingga melebihi 1m dan 50kg! Mereka mudah dikenali oleh jendol dikedong mereka yang digunakan untuk menandok karang untuk dipatahkan dan dimakan. Dongol lelaki juga telah dilihat untuk menggunakan kepala mereka untuk saling tandok untuk kelaikan tempat kuasa.

Ikan Dongol adalah memba daripada keluarga kaptua (Scaridae) dan mempunyai gigi yang berbentuk patok burung parrot. Gigi mereka ini sangat kuat hingga boleh menghancurkan karang dan batu limestone hingga halus. Bila sululup, coba dengar 'suara mengunyal' mereka dan tandakan batu karang yang tekopek daripada kerjaan mereka.

Kaptua hidup dalam kumpulan yang mengandungi satu lelaki dan berberapa perempuan. Jika lelakinya mati, perempuan

yang paling berkuasa menjalani petukaran kelamin (berlaku dalam lima hari) untuk menjadi lelaki yang menguasai kumpulan itu.

Ikan Dongol sangat terancam berlebihan diambil bersebabkan mereka lama membesar dan hidup lama (hingga 40 tahun) dengan masa yang lama untuk menghasilkan bibit. Menurut rencana undang-undang pemancingan rekreasi Indian Ocean Territories, ikan dongol dijada di Pulu Christmas dan tidak boleh diambil. Di Pulu Cocos (Keeling) ikan dongol dibataskan hanya satu dalam sehari saja dan akan termasuk dalam bag limit demersal jenis campuran 16 ikan.

Silahkan hubungi Kim Boothman,
Community Education Officer untuk IOTs,
bila-bilamasasaja di
Kim.Boothman@fish.wa.gov.au atau
Kerjaan: 9203 0345/Mobile: 0418 915281.

COMPLAINING ON FACEBOOK OR TWITTER - OR IS THERE A BETTER WAY?

In the past if you wanted others to know about a bad experience with a business you would simply talk to your friends and family, or perhaps write a letter to a newspaper editor.

Now days it's just as common to complain using Facebook or Twitter. As more and more businesses use social media to advertise their products and services and connect with the marketplace, it's only natural that their customers will also use this same system to complain.

That's OK if it results in a good outcome and the problem is quickly resolved, but if you have a problem with something that you've brought, before rushing to Facebook or Twitter you should really consider if it's better to make contact with the seller in some other way. Perhaps it's better to phone or write a letter to the manager of the business, or send an email using the company's official website.

Perhaps Consumer Protection can also help? Start by looking at our Complaint Checklist with tips on how to complain. This is found at www.commerce.wa.gov.au/cp or give us a call or email.

If you still can't fix the problem using these options, social media will still be there – but first, you need to be clear about what you hope to get as a result. Keep calm and stick to the facts.

Businesses that use social media like to keep comments positive, so if you ask for help to solve a problem in a reasonable way they are more likely to assist you because refusing will make them look bad. Remember to:

ALWAYS:

- Tweet directly using the handle so that the conversation is kept between you and the seller;
- write a Facebook review or wall post rather than a status update with a tag;
- make it clear what you want, keep calm and don't be abusive; and
- make sure to take it offline if the business asks you to phone or email.

NEVER:

- Write anything just to get attention, or if you're unsure about something, and especially if it simply isn't true (some WA businesses have threatened consumers with legal action because the comments posted on social media have been defamatory);
- speak in an aggressive or offensive way, like swearing;
- take screen shot comments or conversations and repost them; or
- tag multiple organisations or influential people to increase the impact.

If you have any questions or need help, don't hesitate to call Consumer Protection on 1300 3040 54 or email joan.susinetti@commerce.wa.gov.au



MENGOPLIEN DI FACEBOOK ATAU TWITTER - ATAU ADAKAH CARA YANG LEBIH BAIK?

Dalam masa lalu kalau kamu maukan orang lain untuk tahu tentang pengalaman buruk kamu dengan bisnis kamu senang saja bicara dengan kawan atau keluarga, atau mungkin menulis surat kepada pihak newspaper.

Pada masa kini biasanya mengomplen menggunakan Facebook atau Twitter. Dengan menambahnya bisnis-bisnis menggunakan social media untuk advertais produk dan serbis dan berhubungan dengan tempat pasaran, sudah tentu pelanggan mereka akan menggunakan sistem yang sama untuk mengomplen.

Ini boleh saja jika hasilnya bagus dan masaalahnya cepat diselesaikan, tetapi jika kamu mempunyai masaalah dengan perkara yang kamu beli, sebelum terus ke Facebook atau Twitter kamu harus pertimbangkan jika ia lebih baik untuk menghubungi penjualnya secara lain. Mungkin lebih baik untuk talipun atau menulis surat kepada pengurusi bisnis itu, atau mengantar email menggunakan website rasmi kompani itu.

Mungkin Consumer Protection boleh membantu? Bermula dengan melihat 'Complaint Checklist' kami dengan nasihat-nasihat tentang bagaimana untuk mengomplen. Ini didapati di www.commerce.wa.gov.au/cp atau talipun atau email kami.

Jika kamu tidak boleh selesaikan masaalah ini dengan pilihan tersebut, social media tetap akan ada - tetapi pertama, kamu mesti terang dengan apa yang kamu maukan sebagai hasil. Bertenang dan tetapkan fakta.

Bisnis-bisnis yang mengguna social media suka menyimpan komen positif, jadi kalau bertanya untuk menyelesaikan masaalah secara yang baik mereka lebih berkemungkinan untuk membantu kerana menolaknya akan buat mereka kelatan tidak baik. Ingat untuk:

SELALU:

- Tweet langsung menggunakan 'handle' supaya yang konversasi tersimpan diantara kamu dan penjual;
- tulis Facebook 'review' atau 'wall post' daripada 'status update' dengan 'tag';
- terangkan apa yang kamu mau, bertenang dan jangan bersikap buruk; dan
- pastikan untuk mencabutnya 'offline' jika bisnis itu menyuru kamu untuk talipun atau email.

JANGAN PERNAH:

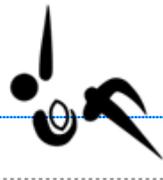
- Menulis apa saja untuk mendapat perhatian, atau jika kurang pasti tentang sesuatu, dan lagi-lagi ianya tidak benar (ada bisnis-bisnis WA telah mengancam pelanggan dengan tindakan legal kerana komen yang di post di social media telah dipertimbangkan tidak benar dan merosakkan);
- bicara kasar atau membela diri saja, seperti memaki;
- mengambil 'screen shot' komen atau pembicaraan dan di 'repost'; atau
- 'tag' berbagai organisasi atau orang-orang yang berpengaruh untuk melebihi kesan.

Jika ada pertanyaan atau perlu bantuan, silahkan hubungi Consumer Protection di 1300 3040 54 atau email joan.susinetti@commerce.wa.gov.au



DECEMBER AFTER SCHOOL ACTIVITY PROGRAM

Mon	Tuesday	Wed	Thurs	Fri	Sat	Sun
07	01	2	03	04	05	06
<p>HAPPY MONDAY!</p>	<p>MIXED SOCCER Zahlan Hamiril All Ages Home Island Oval From 4.30pm</p>	<p>MIXED FOOTY Maz Hamiril All Ages West Island Oval From 4.30pm</p>	<p>ZUMBA All Ages IOGTA Office From 4.00pm</p>	<p>CIYC CAMPING TRIP SCOUT PARK</p>	<p>CIYC CAMPING TRIP SCOUT PARK</p>	<p>IT'S SUNDAY!!</p>
14	15	16	17	18	19	20
<p>SUITCASE CIRCUS</p>	<p>SUITCASE CIRCUS</p>	<p>END OF YEAR CONCERT</p>	<p>KIDS TENNIS All Ages HI Tennis Court From 4.30pm</p>	<p>MIXED TEE BALL Mak Deniz All Ages Home Island Oval From 4.30pm</p>	<p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am–10pm Just want to hang with friends? Hang out at Youth Centre!</p> <p>PING PONG NIGHT All Ages HI Cyclone Shelter From 7.00pm</p>	<p>Have a super sleepy Sunday</p>
08	09	10	11	12	13	
<p>MIXED SOCCER Zahlan Hamiril All Ages Home Island Oval From 4.30pm</p>	<p>YEAR 10 GRADUATION</p>	<p>MIXED TEE BALL Mak Deniz All Ages Home Island Oval From 4.30pm</p>	<p>MIXED TEE BALL Mak Deniz All Ages Home Island Oval From 4.30pm</p>	<p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am–10pm Just want to hang with friends? Hang out at Youth Centre!</p> <p>PING PONG NIGHT All Ages HI Cyclone Shelter From 7.00pm</p>	<p>HAPPY SUNDAY</p>	

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
<p>21</p> <p>GIRLS RUGBY Zabidi Abedin All Ages Home Island Oval From 4.30pm</p> 	<p>22</p> <p>MIXED SOCCER Osman Macrae All Ages Home Island Oval From 4.30pm</p> 	<p>23</p> <p>MIXED SOCCER Amber Watters All Ages West Island Oval From 8.00am</p> 	<p>24</p> <p>HARI MAULUD NABI</p> <p>PUBLIC HOLIDAY</p>	<p>25</p> <p>MERRY CHRISTMAS!</p> <p>PUBLIC HOLIDAY</p>	<p>26</p> <p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am - 10pm Just want to hang with friends? Hang out at the Youth Centre!</p>	<p>27</p> <p>Happy Birthday</p>
<p>28</p> <p>PUBLIC HOLIDAY BOXING DAY</p> 	<p>29</p> <p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am - 10pm Just want to hang with friends? Hang out at the Youth Centre!</p>	<p>30</p> <p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am - 10pm Just want to hang with friends? Hang out at the Youth Centre!</p>	<p>31</p> <p>NEW YEARS EVE</p>  <p>Happy New Year</p>	<p>Upon receiving many community and parents requests it is with great pleasure we offer on going after school program for the kids. We've been lucky enough to have a handful of dedicated community volunteers on hand ready to offer us support and assistance on request. We are always in search of volunteers with passion to share their sporting or recreational skills with our kids, so please feel free to contact myself at the Shire office on 91626649 for more information.</p> <p>Thank you, Zulaikha Jadah (Youth Activities Officer)</p>	<p>26</p> <p>YOUTH CENTRE Year 7 upwards <u>ONLY</u> Open 10am - 10pm Just want to hang with friends? Hang out at the Youth Centre!</p>	<p>27</p> <p>Happy Birthday</p>

SCHOOL HOLIDAY PROGRAM STARTS MONDAY 4TH JANUARY!

Fabulous Health & Fitness Tips to Give You an Awesome Body!

You need to make sure you look after your body these days. Health and fitness are such an essential part of life. You've got to come up with ways to maintain health and fitness and develop an awesome body.

Eat Well

There's little point in health and fitness techniques if you aren't going to eat right. Healthy eating is a vital part of remaining fit and healthy. It's also key in building your dream body. You need to make sure you have a balanced diet covering all the food groups. Eat plenty of fruit and vegetables, and avoid the junk food. Eating well will help you to stay in shape as well as giving your body valuable nutrients.

Work Out

Of course, when it comes to health and fitness you need to work out regularly. This means taking the time to get a gym regime going. Alternatively you could take up running or swimming. Make sure you have discipline and commitment. It might be quite difficult to keep motivated to work out all the time. But you need to be disciplined. Think about the end results, and use those as incentives.

Get Plenty of Rest

You might not think it, but getting rest is imperative for health and fitness. You see, your body needs to rest and rejuvenate in order to heal and improve. So you have to make sure you get plenty of rest each night. Aim for six to eight hours of uninterrupted sleep each time. This will leave you feeling refreshed, rejuvenated and full of energy. It will allow your body and metabolism to work better. You'll also find your brain functions are greatly improved too.

Makeover

Another step you could take would be to get yourself a makeover. You can completely transform your image by doing this. A makeover is a fantastic way of making yourself look and feel awesome. Take pride in your looks and body, and a makeover is a fine way to do this. Try changing your hair, wearing different makeup, getting your nails done and new wardrobe, one that complements your new body.

It's vital these days to look after your body and mind. People place a lot of emphasis these days on looking good and staying healthy. Take steps to become more fit and healthy and develop an awesome body.

More tips in next edition...

Crossword

1	2	3	4		5	6	7	8	9		10	11	12	13
14					15						16			
17				18							19			
20				21							22			
23			24					25	26					
			27				28						29	30
31	32	33				34					35			
36						37					38			
39				40							41			
42			43						44					
		45						46				47	48	49
50	51					52	53				54			
55						56					57			
58						59					60			
61						62					63			

ACROSS

- Type of sword
- Unexpired
- Skin irritation
- Gave temporarily
- Redress
- Roman emperor
- Standby
- Tell all
- Letter after sigma
- Comment to the audience
- Lines of verse
- Melancholy
- Dens
- Entire
- Stilled
- Shades of blue
- Yellowish-brown
- Lyric poem
- Transport in a vehicle
- Makes well
- Whirl
- Play a role
- Black-and-white diving bird
- Devoutness
- It's a mystery
- Unruly crowd
- Noodles
- Letter
- Good person
- Not tight
- Russian fighter
- Not tame
- Tableware
- False god
- Willow
- Hens make them
- Distribute
- Tale
- Ship

DOWN

- Wash out with a solvent
- Prison-related
- Provide
- French for "Summer"
- Liege
- Loft
- Blaring
- Unerasable
- Former North African ruler
- Innate
- It helps to see the stars
- Study hard
- Imps
- Train tracks
- Jetty
- Effrontery
- Beers
- Intelligent
- Modify
- Declare untrue
- Defrost
- Every single one
- Robot pilot
- Acrobat
- Stalk
- Brothers and sisters
- Be compelled
- Show-off
- Caress
- A feeling of intense unhappiness
- Relocation company
- Insect stage
- Light wispy precipitation
- Excrete
- Breaststroke
- Assistant
- Hodgepodge
- Mayday
- A spider spins this

Sudoku Station

How do I do it?

The object is to insert the numbers in the boxes to satisfy only one condition: each row, column and group of squares enclosed by the bold lines must contain the digits 1 through 9 exactly once.

The rules for different size and shape puzzles are pretty much identical. The different size puzzles simply require a different set of numbers.

				3		6		
8						4	2	
	4	9	5	8				
			7	1			3	
		2				5		
	1			2	9			
			6	4	9	1		
	2	6						7
		8		7				

Daily SuDoku: Wed 25-Nov-2015

medium

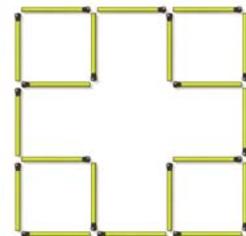
	5	7					1	8
		4	1		2	7		
		9			8	4		
4		5						6
		3						6
			3	8		6	9	
8			7		5			9

Daily Squiggly SuDoku: Wed 25-Nov-2015

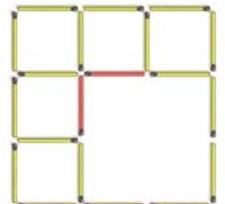
medium

Brainteaser Central!

In the given picture, you can see a figure made with twenty matchsticks. In this figure, you can see a total of five squares - four 1x1 squares and one 3x3 square. You have to form seven squares of any size (closed ones) by just moving two matchsticks. Also, you can't break the matchsticks or overlap them. How can this be done?



We have moved the two matchsticks colored in purple and now the resultant figure contains five 1x1 squares, one 2x2 square and one 3x3 square.



Brainteaser Answer

1	4	8	3	5	9	6	2	7
2	5	7	6	9	3	8	1	4
3	6	4	7	2	1	5	8	3
4	7	3	5	6	8	2	9	1
5	8	2	1	4	7	9	3	6
6	9	1	4	7	8	2	5	3
7	3	5	6	8	2	9	1	4
8	6	9	3	1	4	7	8	2
9	2	4	9	3	1	5	7	6

Crossword Solutions

Sudoku Solutions



Selma's11 2 - SwissTeam 1

A great soccer match and wonderful sportsmanship all around. Well done to those involved on such a great event.

Do you have a Cocos Moment you would like to share?

Email your favourite photo to cocosislands@crc-net.au or drop into the Community Resource Centre.

Birthdays & Anniversaries

Wish to send love ones special messages on their birthdays and anniversaries?

Drop in at the Cocos Islands Community Resource Centre or email communications@cocos.wa.gov.au



Cocos (K) Islands

Community Resource Centre

Your local connection

Upcoming 2015 Community Events

Event Name	Event Date	Event Host
Movember "MoTown" Party and Fundraiser	27/11/2015	Cocos Islands Community (Cocos Club)
Cocos Islands Golf Club Presentation Evening	28/11/2015	Cocos Islands Golf Club
Shire Council Meeting	02/12/2015	Shire of Cocos Islands
West Island CRC Market Day	12/12/2015	Cocos Islands CRC
Kids Xmas/ Carol/ Farewell	13/12/2015	Cocos Club
Annual General Meeting of Electors	15/12/15	Shire of Cocos Islands
Visitor Choice Awards	17/12/2015	CKITA
Hari Maulud Nabi	24/12/2015	Public Holiday
Christmas Day	25/12/2015	Public Holiday
New Years Eve Party	31/12/2015	Cocos Club

We are now compiling 2016 Community Events - please contact us!

The above events with further details are all advertised on the Cocos Islands CRC website. If you have a community event you would like to advertise, please contact our office with your details.

This is a FREE service for our Community.

Phone: 9162 7707 Email: cocosislands@crc.net.au Website: www.cocos.crc.net.au



The next edition of The Atoll will be produced on:
Edisi The Atoll selanjutnya akan dikeluarkan pada:

All items/materials must be received by:
Semua majalah mesti diterima sebelum:

Thursday 10th Dec 2015

1:00pm Tuesday 8th Dec 2015

Cocos Snapshots 2...

Gambaran Cocos 2...



The RJ Hawke grounded for servicing



Nafiz—grub time!



Youngest participant at the Active After School Program yoga classes!



Have Your Say



Contact for The Atoll:
 Mohammed Isa Minkom

Email:
 communications@cocos.wa.gov.au
 Telephone:
 (08) 9162 6649

Letters to the Editor will either be accepted or rejected by the Editor. Items need to be:



- Accurate and/or factual
- Not defamatory or inflammatory
- Identified by author

Please take into consideration our format when preparing your items/materials to make the most of the spaces available.

The Atoll publication staffs reserves the right to edit the formatting of articles submitted for publication.

Materials should preferably be electronically forwarded to: cocosislands@crc.net.au

To ensure a timely distribution of the newsletter, we request that all items/materials be forwarded before 1pm, 2 days prior to its distribution date.

Disclaimer

The views expressed in articles in this newsletter are not necessarily the views of the editors or other volunteers who work to produce The Atoll.

The editor has the right to withhold, edit or abbreviate items as considered necessary.

No responsibility is accepted for any statement of opinion, any error or omissions.